



Privacy Policy – Klinik Salam Tanjung Lumpur

Effective Date: 19 August 2024

At Klinik Salam Tanjung Lumpur, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you interact with our services.

1. *Information We Collect*

We may collect and process the following types of information:

- *Personal Information: * This includes your name, email address, phone number, and any other information you provide when filling out forms on our website, social media pages, or through direct communication.
- *Transaction Information: * Details of purchases or orders you make with us, including payment information.
- *Usage Information: * Information about how you use our website and services, including IP addresses, browser type, and pages visited.
- *Cookies: * We may use cookies to enhance your experience on our website. Cookies help us understand how you interact with our site and allow us to provide personalized content.

2. *How We Use Your Information*

We use your information to:

- Provide and manage the services you request.
- Communicate with you regarding your orders, inquiries, or customer support.
- Personalize your experience on our website and offer relevant products and services.
- Improve our services by analyzing usage trends and customer feedback.
- Comply with legal obligations and enforce our terms and conditions.

3. *Sharing Your Information*



We do not sell, trade, or rent your personal information to third parties. However, we may share your information with:

- *Service Providers: * Trusted third parties that assist us in operating our website, conducting our business, or providing services to you, as long as they agree to keep your information confidential.
- *Legal Compliance: * If required by law, we may disclose your information to comply with legal obligations or protect our rights.

4. *Your Rights*

You have the right to:

- Access the personal information we hold about you.
- Request corrections to any inaccurate or incomplete information.
- Request the deletion of your personal information under certain circumstances.
- Opt-out of marketing communications by following the unsubscribe instructions in our emails or contacting us directly.

5. *Data Security*

We implement security measures to protect your personal information. However, no method of transmission over the Internet or electronic storage is completely secure. While we strive to protect your information, we cannot guarantee its absolute security.

6. *Changes to This Privacy Policy*

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

7. *Contact Us*

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

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